Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada

Access to Information and Privacy Division
360 Laurier Avenue West
Immigration, Refugees and Citizenship
Ottawa, Ontario
K1A 1L1

NOV 19 2018

A-2018-45869 / SS

Jacobus Kriek
Matrixvisa Inc.
260 - 22529 Lougheed highway
PO Box 1118
Maple Ridge, British Columbia V2X 0T5

Dear Jacobus Kriek:

This is further to your request under the *Access to Information Act,* which was received on November 6, 2018, for the following records:

"Please provide a copy of any document or database that shows the number of work permit requests that has been submitted at the visa office of the Canadian High Commission in Pretoria South Africa from 1 Jan 2018 to 31 Oct 2018 as well as the number work permit request that was refused for the same period "

Attached is the closest version of the requested information.

In our duty to assist, we wish to inform you of another mechanism in place, should you wish to receive immigration data. Regulation 314 of the Immigration and Refugee Protection Regulations (http://laws-lois.justice.gc.ca/eng/regulations/SOR-2002-227/page-62.html#docCont) allows for the production of customized reports for immigration statistical data that have not been published by the Department. For further information regarding the costs that may be associated with the production of a customized report, as well as the availability of the information you are seeking, please email your request to the following address: statistics-statistiques@cic.gc.ca.

Further information about the *Access to Information Act* can be found at the following web page: http://laws-lois.justice.gc.ca/eng/acts/a-1/

Please be advised that you are entitled to submit a complaint regarding the processing of your request to the Information Commissioner within sixty days of the receipt of this notice. The complaint form can be retrieved at: http://www.oic-ci.gc.ca/eng/lc-cj-logde-complaint-deposer-plainte.aspx

Should you have any questions, please do not hesitate to contact Sarah Stephens by email at the following address: sarah.stephens@cic.gc.ca.

Sincerely,

Michelle Dunn, CIPP/C
Assistant Director, Complex and Sensitive Issues Unit, Corporate Affairs
Immigration, Refugees and Citizenship Canada / Government of Canada

Directrice adjointe, l'Unité des cas délicats et complexes, Affaires corporatives
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada

PLEASE QUOTE OUR FILE NUMBER IN ANY FOLLOWING CORRESPONDENCE

Immigration, Refugees and Citizenship Canada
Information disclosed under the Access to Information Act
Immigration, Réfugiés et Citoyenneté Canada
L'information divulguée en vertu de la loi sur l'accès à l'information

Point of Service	2016			2017			2018 (Jan - Aug)		
	Applications finalized (including	Approval rate	Average processing time (days)	Applications finalized (including	Approval rate	Average processing time (days)	Applications finalized (including	Approval rate	Average processing time (days)
eTA	525	90%	52	586	83%	85	246	41%	100
Paris Total	**48,070**	**63%**	**14**	**55,431**	**57%**	**19**	**49,521**	**49%**	**21**
Port of Spain									
TRV	28,628	74%	7	32,641	76%	13	26,604	84%	7
SP	724	74%	21	734	81%	31	782	83%	16
WP	2,062	95%	19	2,050	95%	21	1,862	96%	15
eTA	5	20%	84	29	9%	136	18	12%	136
Port of Spain Total	**31,419**	**76%**	**8**	**35,454**	**77%**	**13**	**29,266**	**84%**	**8**
Port-Au-Prince									
TRV	8,956	39%	31	214	82%	83	126	78%	6
SP	323	45%	27	2	100%	105	2	100%	29
WP	27	85%	48						
Port-Au-Prince Total	**9,306**	**39%**	**31**	**216**	**82%**	**83**	**128**	**78%**	**7**
Pretoria									
TRV	19,703	80%	20	21,410	74%	17	16,048	77%	12
SP	1,960	54%	65	2,402	44%	50	1,818	44%	45
WP	814	81%	86	855	71%	75	907	67%	51
eTA	1	100%	13	2	0%	93			
Pretoria Total	**22,478**	**78%**	**26**	**24,669**	**71%**	**22**	**18,773**	**74%**	**17**
Rabat									
TRV	11,542	81%	16	13,101	83%	16	10,455	82%	15
SP	1,821	48%	39	2,334	47%	53	1,759	54%	51
WP	84	75%	50	240	70%	77	364	57%	78
eTA							1	0%	16
Rabat Total	**13,447**	**76%**	**20**	**15,675**	**78%**	**22**	**12,579**	**78%**	**21**
Riyadh									
TRV	23,867	72%	12	27,850	59%	20	23,150	71%	21
SP	3,869	69%	20	4,405	68%	24	2,691	73%	21
WP	514	85%	43	627	90%	38	546	87%	33
eTA	1						1	100%	5